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... skilled in nications assistant 124 and **headset** 132 are ... issues two different phone

Galaxy **Automatic** Call Distributor ... again uses ANI information to **route** to-text ...

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... identifier applied, for example, to **route** inbound telephone ... communications between

supervisors and **headset**, a mouse ... redesi ted te b **automatically** scanning the ...

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BP Taylor, MP Czerwinski, WL Schoggins III, YH Lee - US Patent 5,922,071, 1999 - Google Patents

... CALL 2. TAKE MESSAGES AFTER # RINGS IF 1 HAVE MESSAGES SPINBOX THE OPERATOR

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EA Voit - US Patent 5,696,809, 1997 - Google Patents

... CALL SERVER TRANSFER CALL TO **VOICE MAIL** CUSTOMER REQUEST ... is a preference to **route**

calls to ... a telephone switching arrangement which **automatically** dis- tributes ...

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[System and method for real-time screening and routing of telephone calls](#)

AJ Goodacre, JH Priscock - US Patent 5,822,416, 1998 - Google Patents

... which provides a method of **automatically** routing incoming ... to the telephone handsets

(or **headsets** as the ... The destination party can **route** an incoming call in a ...

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[Computer-switch telephony applications](#)

M Burnhoft, B Day, P Curnow - Third IEEE Conference on Telecommunications, 1991, 1991 - [ieeexplore.ieee.org](#)

... Efficiency can be increased further by **automatically** providing call ... via the terminal

and use only a **headset**. ... agent states plus the ability to **route** calls from ...

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[Voice mail communication with call blocking](#)

D Bartholomew, RD Farris - US Patent 5,631,948, 1997 - Google Patents

... Matthews Patents each describe a **voice mail**- messages using ... the message is to be

accomplished **automatically** or Column ... unit and an operator **headset** which permit ...

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Call distribution system with distributed control of calls and data distribution

PK Brady, ... - US Patent 5,557,668, 1996 - Google Patents

... computers and any switching device, PBX, **automatic** call distributor ... interface card 62 to mute the **headset**, thus preventing ... PC 60 knows how to **route** messages to ...

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Method and system for personalized directory assistance services

PM Cox, AP Powell, PW Filliger, MA Kepler, TA ... - US Patent 5,966,437, 1999 - Google Patents

... 1), a **headset** which is attached to the operator's ... 1), or any other variety of **headsets** known in ... and call distribution is standard **Automatic** Call Distribution ...

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Method and system for providing directory assistance services during attempt to complete customer or ...

PM Cox, AP Powell, PW Filliger, MA Kepler, TA ... - US Patent 5,873,032, 1999 - Google Patents

... 1), a **headset** which is attached to the operator's ... 1), or any other variety of **headsets** known in ... and call distribution is standard **Automatic** Call Distribution ...

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[Long distance telephone switching system with enhanced subscriber services](#)

CE McLeod, SJ Hogan, KT Faltz, DR Murdock, VE ... - US Patent 5,222,120, 1993 - Google Patents

... TO SWITCH AUX INPUT/OUTPUT * TO **HEADSET** CODEC DIGITAL LINE ... 208 AUTOMATED CONSOLE AVAILABLE ? **ROUTE** CALL TO AUTOMATE D CONSOLE ONVENTIONAL UDNQ DISTANCE CALL ? ...

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[Method and apparatus for DTMF signaling on compressed voice networks](#)

P Kozdon, E Jacobi, S Shaffer, WJ Bayda, LE ... - US Patent App. 09/734,790, 2000 - Google Patents

... a voice recognition unit is an **automatic** banking response ... a source to the destination on an alternate **route**. ... user speaks into a microphone or **headset** 40 that ...

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[SYSTEMS AND METHODS FOR MULTIPLE MODE VOICE AND DATA COMMUNICATIONS USING INTELLIGENTLY BRIDGED TDM ...](#)

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... Such systems preferably include subsystem functions such as PBX, **voice mail** and other telephony functions, LAN hub and data router. ...

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[Method for providing calling services during attempt to complete customer call while muting ringing](#)

PM Cox, AP Powell, PW Fittiger, MA Kepler, TA ... - US Patent 6,064,674, 2000 - Google Patents

... In this case, the system **automatically** tries, repeatedly, to deliver the recorded message or page and, optionally, confirms successful or failed message ...

[Cited by 4](#) - [Related articles](#) - [Web Search](#) - [All 2 versions](#)

[Speech recognition bibliography](#)

NB Lerner - ACM SIGOIS Bulletin, 1989 - portal.acm.org

... The general problem of **automatic** speech recognition is ... into a lightweight microphone-earpiece **headset** connected to a ... taking a hardware-intensive **route** by using ...

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[Systems and methods for multiple mode voice and data communications using intelligently bridged TDM ...](#)

F Sarkisian, SK Pickett - US Patent App. 09/419,390, 2000 - Google Patents

... Such systems preferably include subsystem functions such as PBX, **voice mail** and other telephony functions, LAN hub and data router. ...

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[Systems and methods for multiple mode voice and data communications using intelligently bridged TDM ...](#)

R Surprenant, SK Pickett - US Patent App. 09/419,385, 1999 - Google Patents

... Such systems preferably include subsystem functions such as PBX, **voice mail** and other telephony functions, LAN hub and data router. ...

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System for digital radio communication between a wireless LAN and a PBX

J Swartz, FP Heiman, DR McGlynn, R Beach · EP Patent 0,930,756, 1999 · freepatentsonline.com

... act as an Ethernet bridge to **route** communication data ... a connection port 74A for a

headset is provided ... permits the video system to **automatically** reconfigure its ...

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Automated telephone voice service system

LA Lotito, TD Huxford, AL Donaldson · US Patent 4,625,081, 1988 · Google Patents

... Decisions, pp. 129-160 (Oct. 1982); "**Voice Mail Update**," Electronic Mail

& Message Sys- tems, vol. 4, No. 20 (Oct. 15, 1980). Hanson ...

[Cited by 75](#) · [Related articles](#) · [Web Search](#)

Personal digital assistant module adapted for initiating telephone communications through DTMF ...

D Kikinis, P Dornier, WJ Seiler · US Patent 5,522,089, 1996 · Google Patents

... specific itineraries and purposes. Another desirable feature is an ability

to **automatically** update data files. In this aspect of ...

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[Internet telephony: services, technical challenges, and products- *comsoc.org \[PDF\]](#)

M Hassan, A Nayandoro, M Aliquzzaman - IEEE Communications Magazine, 2000 - [ieeexplore.ieee.org](#)

... **Voice mail** from the home or work telephone can be ... offer intelligent buffers that adjust **automatically** according to ... whose sole purpose is to **route** voice traffic ...

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[Controlling the flow of electronic information through a modem](#)

BP Taylor, MP Czerwinski, WL Schoggins III, YH Lee - US Patent 5,974,468, 1999 - Google Patents

... CALL 2. TAKE MESSAGES AFTER # RINGS IF I HAVE MESSAGES SPINBOX THE OPERATOR **AUTOMATICALLY** ANSWERS THE PHONE AFTER THIS MANY RINGS IF ANY **VOICEMAIL** BOX CONTAINS ...

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P Agrawal, A Aethana, M Cravatts, E Hyden, P ... - 1995 IEEE International Conference on Communications, 1995. ... - 1995 - [ieeexplore.ieee.org](#)

... of mobile computers. **Headset** Figure 5. PMT: A Handheld Multimedia Terminal
3.2 Personal Mobile Terminal (PMT) An expansion slot ...

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[A review of tele-immersive applications in the CAVE researchnetwork- *uic.edu \[PDF\]](#)

J Leigh, AE Johnson, TA DeFanti, M Brown, MD Ali, ... - IEEE Virtual Reality, 1999. Proceedings., 1999 - [ieeexplore.ieee.org](#)

... part of a design to be **automatically** shared amongst ... Silk Road- the East-West trade
route between Asia ... it is better to use personal **head-set** microphones with ...

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[Graphical interface for a computer hardware resource having a surrealist image of a real office ...](#)

BP Taylor, MP Czerwinski, WL Schoggins III, YH Lee - US Patent 6,034,687, 2000 - Google Patents

... CALL 2. TAKE MESSAGES AFTER BRINGS IF I HAVE MESSAGES SPINBOX THE OPERATOR **AUTOMATICALLY** ANSWERS THE PHONE AFTER THIS MANY RINGS IF ANY **VOICEMAIL** BOX CONTAINS ...

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BP Taylor, MP Czerwinski, WL Schoggins III, YH Lee - US Patent 5,967,528, 1999 - Google Patents

... CALL 2. TAKE MESSAGES AFTER # RINGS IF I HAVE MESSAGES SPINBOX THE OPERATOR **AUTOMATICALLY** ANSWERS THE PHONE AFTER THIS MANY RINGS IF ANY **VOICEMAIL** BOX CONTAINS ...

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[Computer-controlled telecommunications system](#)

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... BACK COMPONENT OF DATA MESSAGE PERFORM CREDIT CHECK AND UPDATE FUNCTION TO CREATE CODED RINGING DATA COMPONENT OK DATA MESSAGE SELECT SWITCH **ROUTE** OPTION TO ...

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Keyless portable cellular phone system having remote voice recognition

E Segal, A Segal - US Patent 6,167,251, 2000 - Google Patents

... The phone, normally non- activated, **automatically** contacts the system server upon selective activation by the user, to initiate a call (outgoing or incoming). ...

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AIN interaction through wireless digital video network

EA Voit, B Kostreski, L Lipiak, K DePaul - US Patent 5,751,707, 1998 - Google Patents

... TO DET DET* HEADEN DET DISPLAYS CALL DATA DET DISPLAYS CALL DATA USER INPUT GDI MSG.- 'TIME OUT1 DET-RESP TO HEADEND GEN CALL CTRL MSG.- **ROUTE** TO CALLED ...

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Noncommand user interfaces

J Nielsen - 1993 - portal.acm.org

... even choose to perform actions without explicit user control, and often, it will customize the interaction by changing appropriate parameters **automatically** ...

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... one skilled in nications assistant 124 and **headset** 132 are ... 104 greets the caller with a **voice mail** message for ... 108 again uses ANI information to **route** to-text ...

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EA Voigt - US Patent 5,696,809, 1997 - Google Patents

... NXX, and determines an appropriate central switching office system to **route** the customer ... 5 SSI 5 SSI7- SSI8- CUSTOMER TERMINATE CALL OR ROUTED TO **VOICE MAIL**? ...

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[System and method for real-time screening and routing of telephone calls](#)

AJ Goodacre, JH Priscock - US Patent 5,822,416, 1998 - Google Patents

... assigned to the telephone handsets (or **headsets** as the ... The destination party can **route** an incoming call in a ... send the incoming call into the **voice mail** system. ...

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[The Network Vehicle-a glimpse into the future of mobile multi-media](#)

R Lind, R Schumacher, R Reger, R Oiney, H Yen, M ... - IEEE Aerospace and Electronic Systems Magazine, 1999 - [ieeexplore.ieee.org](#)

... other sources; check c-mail and **voicemail**; and request ... to select a new destination or "**route** guidance" to ... channel at the same time, with **headsets** to keep ...

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[Computer-switch telephony applications](#)

M Bornhoft, B Day, P Curnow - Third IEEE Conference on Telecommunications, 1991, 1991 - [ieeexplore.ieee.org](#)

... functions via the terminal and use only a **headset**. ... network functions such as ACD and **Voice Mail** grows on the ... agent states plus the ability to **route** calls from ...

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[HomeRF™ and SWAP: wireless networking for the connected home](#)

KJ Negus, J Waters, J Tournihes, C Romans, J ... - 1998 - [portal.acm.org](#)

... likely number for the per- son and **route** the call ... handset could be used to pick up **voice mail** selective to ... audio over the web to his wireless **headset** on the ...

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... an identifier applied, for example, to **route** inbound telephone ... station 34, and/or a **voice mail** system 36 ... communications between supervisors and **headset**, a mouse ...

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[Communication interface to data networks](#)

GT Stovall - US Patent 6,144,724, 2000 - Google Patents

... such as a sound card and **headset**, to provide ... it has enough information in order to **route** the call. ... to continue to "ring" or optionally roll over to **voice mail**. ...

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[Method and apparatus for DTMF signaling on compressed voice networks](#)

P Kozdon, E Jacobi, S Shafer, WJ Beyda, LE ... - US Patent App. 09/734,790, 2000 - Google Patents

... a source to the destination on an alternate **route**. ... difficulty controlling systems, such as a **voice mail** system or ... speaks into a microphone or **headset** 40 that ...

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[Call distribution system with distributed control of calls and data distribution](#)

PK Brady, ... - US Patent 5,557,628, 1996 - Google Patents

... function to cause the telephony interface card 62 to mute the **headset**, thus preventing loud ... In this way each PC 60 knows how to **route** messages to other network ...

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... Such systems preferably include subsystem functions such as PBX, **voice mail** and other telephony functions, LAN hub and data router. ...

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... replay of the The three Matthews Patents each describe a **voice mail**- messages using ... a keyboard and a video display unit and an operator **headset** which permit ...

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... Such systems preferably include subsystem functions such as PBX, **voice mail** and other telephony functions, LAN hub and data router. ...

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[Systemfor digital radio communication between a wireless LAN an a PBX](#)

J Swartz, FP Helman, DR Mcglynn, R Beach - EP Patent 0,930,766, 1999 - freepatentsonline.com

... to act as an Ethernet bridge to **route** communication data ... the PBX and can also access the **voice mail** features of ... a connection port 74A for a **headset** is provided ...

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M Hassan, A Nayandoro, M Atiquzzaman - IEEE Communications Magazine, 2000 - [ieeexplore.ieee.org](#)

... **Voice mail** from the home or work telephone can be forwarded to the same ... munications companies (next-gen telcos), whose sole purpose is to **route voice traffic** ...

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[A testbed for mobile networked computing- *psu.edu \[PDF\]](#)

P Agrawal, A Asthana, M Cravatts, E Hyden, P ... - 1995 IEEE International Conference on Communications, 1995. ... , 1995 - [ieeexplore.ieee.org](#)

... of mobile computers. **Headset** Figure 5. PMT: A Handheld Multimedia Terminal

3.2 Personal Mobile Terminal (PMT) An expansion slot ...

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[Call control in video conferencing allowing acceptance and identification of participants in a new ...](#)

LF Ludwig, JC Lauwers, KA Lantz, GJ Burnett, ER ... - US Patent 5,758,079, 1998 - Google Patents

... Page 17, 5,758,079 US Patent May 26, 1998 Sheet 16 of 34 ADD-ON BOX 803 V. V-OUT-

801 KMN • 832 841 PREAMP HANDSET I/O POWER AMP PREAMP **HEADSET** I/O POWER AMP ...

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HomeRF™ and SWAP: wireless networking for the connected home

KJ Negus, J Waters, J Tourrines, C Romans, J ... - 1998 - portal.acm.org

... the likely number for the per- son and **route** the call ... The Control Point is usually **connected** to the main home ... audio over the web to his wireless **headset** on the ...

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Call distribution system with distributed control of calls and data distribution

PK Brady, ... - US Patent 5,557,668, 1996 - Google Patents

... interface card 62 to mute the **headset**, thus preventing ... a process running on a different computer **connected** to the ... way each PC 60 knows how to **route** messages to ...

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NB Lerner - ACM SIGOIS Bulletin, 1989 - portal.acm.org

... a lightweight microphone-earpiece **headset connected** to a ... speech systems and continuous (**connected**) speech systems ... is taking a hardware-intensive **route** by using ...

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Communication interface to data networks

GT Stovall - US Patent 6,144,724, 2000 - Google Patents

... a data hardware, such as a sound card and **headset**, to provide ... Thus, the telephone **connected** to the PBX 180 can ... it has enough information in order to **route** the call ...

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Method and apparatus for DTMF signaling on compressed voice networks

P Kozdon, E Jacobi, S Shafer, WJ Beyda, LE ... - US Patent App. 09/734,790, 2000 - Google Patents

... to place the calls from a source to the destination on an alternate **route** ... signals, the user speaks into a microphone or **headset** 40 that is **connected** to a ...

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Advanced intelligent network based computer architecture for concurrent delivery of voice and text ...

EA Voti - US Patent 5,696,809, 1997 - Google Patents

... system, and external databases responsively **connected** to the ... switching office system to **route** the customer ... CUSTOMER TERMINATE CALL OR ROUTED TO **VOICE MAIL**? ...

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Automatic voice/text translation of phone mail messages

DR Meermans - US Patent 5,712,901, 1998 - Google Patents

... CA 124 is also **connected** to telephone switch 108 via ... one skilled in nications assistant 124 and **headset** 132 are ... 108 again uses ANI information to **route** to-text ...

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The Network Vehicle-a glimpse into the future of mobile multi-media

R Lind, R Schumacher, R Reger, R Olney, H Yen, M ... · IEEE Aerospace and Electronic Systems Magazine, 1999 · [ieeexplore.ieee.org](#)

... mobile, **connected** world ... like "destination" to select a new destination or "**route**

guidance" to ... different channel at the same time, with **headsets** to keep ...

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System and method for real-time screening and routing of telephone calls

AJ Goodacre, JH Prisock · US Patent 5,822,416, 1998 · Google Patents

... to allowing the incoming call to be **connected** to the ... assigned to the telephone handsets

(or **headsets** as the ... The destination party can **route** an incoming call in ...

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[Automatic voice/text translation of phone mail messages](#)

DR Meermans - US Patent 5,712,901, 1998 - Google Patents

... skilled in nications assistant 124 and **headset** 132 are ... assistant 124 ample time to

Upon **disconnect**, phone mail ... 108 again uses ANI information to **route** to-text ...

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[Advanced intelligent network based computer architecture for concurrent delivery of voice and text ...](#)

EA Voit - US Patent 5,695,809, 1997 - Google Patents

... IP/CALL SERVER TRANSFER CALL TO **VOICE MAIL** CUSTOMER REQUEST ... charges, there is a

preference to **route** calls to ... the caller is recorded and the call **disconnected** ...

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[Call distribution system with distributed control of calls and data distribution](#)

PK Brady... - US Patent 5,557,668, 1996 - Google Patents

... the LCP process 116 presents a long **disconnect** to the ... interface card 62 to mute the

headset, thus preventing ... this way each PC 60 knows how to **route** messages to ...

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[Long distance telephone switching system with enhanced subscriber services](#)

CE McLeod, SJ Hogan, KT Feltz, DR Murdock, VE ... - US Patent 5,222,120, 1993 - Google Patents

... TO SWITCH AUX INPUT/OUTPUT * TO **HEADSET** CODEC DIGITAL LINE ... 208 AUTOMATED CONSOLE

AVAILABLE ? **ROUTE** CALL TO AUTOMATE D CONSOLE ONVENTIONAL UDNG DISTANCE CALL ? ...

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[Method and system for personalized directory assistance services](#)

PM Cox, AP Powell, PW Filliger, MA Kepler, TA ... - US Patent 5,966,437, 1999 - Google Patents

... or other intercept signal, eg, reorder, **disconnected** number, etc ... 1), a **headset** which

is attached to the operator's ... 1), or any other variety of **headsets** known in ...

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[Method and system for providing directory assistance services during attempt to complete customer or ...](#)

PM Cox, AP Powell, PW Filliger, MA Kepler, TA ... - US Patent 5,873,032, 1999 - Google Patents

... or other intercept signal, eg, reorder, **disconnected** number, etc ... 1), a **headset** which

is attached to the operator's ... 1), or any other variety of **headsets** known in ...

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[Method for providing calling services during attempt to complete customer call while muting ringing](#)

PM Cox, AP Powell, PW Filliger, MA Kepler, TA ... - US Patent 6,064,874, 2000 - Google Patents

... If a busy signal (or any other non-ringing or intercept signal, eg, re-order,

disconnected number tone, tri-tone, etc.) is detected, an on-line call monitoring ...

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Internet phone—changing the telephony paradigm?

R Babbage, I Moffat, AO'Neill, S Sivaraj - *BT Technology Journal*, 1997 - Springer
... as more users attempt calls over a given **route**, packet loss ... applications do not
therefore have an explicit '**disconnect**' command in every ... **voice mail** service ...

[Cited by 42](#) - [Related articles](#) - [Web Search](#) - [BI. Direct](#) - [All 4 versions](#)

Systems and methods for multiple mode voice and data communications using intelligently bridged TDM ...

R Surprenant, SK Pickett - US Patent App. 09/419,385, 1999 - Google Patents
... Such systems preferably include subsystem functions such as PBX, **voice mail**
and other telephony functions, LAN hub and data router. ...

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SYSTEMS AND METHODS FOR MULTIPLE MODE VOICE AND DATA COMMUNICATIONS USING INTELLIGENTLY BRIDGED TDM ...

A Afrakhteh, E Weitz - US Patent App. 09/418,761, 1999 - Google Patents
... Such systems preferably include subsystem functions such as PBX, **voice mail**
and other telephony functions, LAN hub and data router. ...

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Method and apparatus using a pass through personal computer connected to both a local communication ...

JC Hawkins, M Boyer, J Sipher, LS Tzeng, G Kucala - US Patent 6,006,274, 1999 - Google Patents

 ... of PC if possible -330 Obtain **SubNet** Mask of ... Synchronization With A Second Desktop

 Computer **cradle** 120 and ... ff -... i • system at an **office** often have ...

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[BOOK] Fiber optics standard dictionary

MH Weik - 1997 - books.google.com

 ... as a consultant to the Naval Sea Systems Command's Fiber Optics Program **Office**. ... Of

 course, coverage is devoted to **cradle**-to-the-grave system lifecycles, such ...

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Method and apparatus for efficient handoffs by mobile communication entities

K Balachandran - US Patent 5,594,943, 1997 - Google Patents

... Page 2. US Patent Jan. 14, 1997 Sheet 1 of 28 5,594,943 MOBILE TELEPHONE SWITCHING

OFFICE MOBILE DATA INTERMEDIATE SYSTEM 702 705 111- 112 FIG. 1 (PRIOR ART) ...

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[BOOK] Communications standard dictionary

MH Weik - 1996 - books.google.com

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